8:00 – 8:25 AM
Registration

8:30 – 8:45 AM
Welcome and Introductions
Florina Barnett, Human Resources; Betsy Castro-Duarte, Career Center; Christian Corrales, VPSA Office

Framework for today’s efforts tied to The UTEP EDGE
Mr. Louie Rodriguez, Associate Vice President for Student Affairs

8:45 – 9:00 AM
Review Sessions and locations:

- **Conflict Resolution**
  Speaker: Mr. David A. Sanchez
  Barry Room, Room 316
  This session will provide an understanding of causes of conflict, approaches to handle conflict, and strategies for conflict resolution. The ‘Evaporating Cloud’ approach to conflict resolution will be provided to participants that assists in identifying the elements of a conflict, underlying assumptions of the cause, and develop solutions of the assumptions.

- **Developing Student Employees at Your Work Site, It’s on you.**
  Templeton Suite, Room 313
  Speakers: Ms. Claudia Dominguez & Mr. Moisés Buenfil
  In this session you will learn about the NACE* competencies every student employee needs in order to be able to be a successful candidate; you will see how it’s on YOU to help your student employee develop these competencies. * National Association of Colleges and Employers

- **Communication**
  University Suite, Room 312
  Speaker: Ms. Monica Zuniga
  Supervisors will learn tailored communication styles, how to build and maintain mentoring relationships, and understand the importance of flexibility when it comes to student workers.

- **The Lifecycle of a Student Employee**
  Acacia Room, 1st floor Union Bldg. Room 102A
  Speaker: Mr. Christian Corrales
  Come and find out what The Lifecycle of a Student Employee at UTEP looks like. In this session, you will learn how to be a better supervisor by identifying your student employee’s strengths, skills and interests.

9:00 – 10:00 AM
Concurrent Sessions (I)

10:15 – 11:15 AM
Concurrent Sessions (II)

11:25 – 11:55 AM
Networking Activity/Break

11:55 – 12:00 PM
Evaluation and Wrap up

- Presentation slides and additional online resources are available at www.utep.edu/careers, under Supervisor Resources tab.